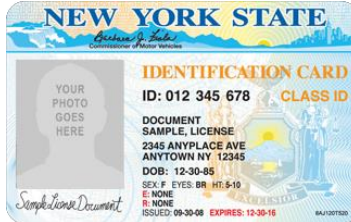


FACT SHEET: REQUESTING STATE ID

Please visit the New York State DMV website: <http://www.dmv.ny.gov>
or call (585) 753-1604 for further details.

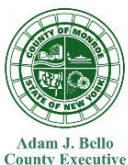


- BRING ALL OF THE BELOW DOCUMENTS:
 - Social Security Card
 - Birth Certificate or Foreign Passport
 - Parent/Guardian’s State ID or Driver’s License
 - Expected Cost \$9.00- \$13.00 (***please note: \$9 is the cost of a valid ID for 4 years, \$13 is the cost of a valid ID for 8 years***)

- SAVE TIME: BY FILLING OUT AN APPLICATION BEFORE GETTING TO THE DMV
 - Form can be printed from website: <https://dmv.ny.gov/forms/mv44.pdf>

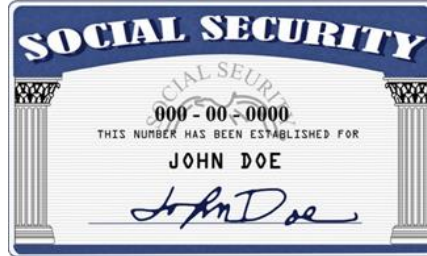
- WITH PARENT/ GUARDIAN BRING APPLICATION, REQUIRED DOCUMENTS AND MONEY TO A DMV OFFICE NEAR YOU

| | | | |
|---|---|---|--|
| ROCHESTER MOBILE OFFICE City Place 200 East Main Street Rochester, NY 14614 MON – FRI: 9AM – 5PM | CHILI MOBILE OFFICE Chili Town Hall 3333 Chili Avenue Rochester, NY 14624 TUES: 10AM- 3:30PM | EAST ROCHESTER MOBILE OFFICE East Rochester Village Office 317 Main Street East Rochester, NY 14445 WEDNESDAYS: 10AM- 3:30PM | GATES MOBILE OFFICE Gates Town Hall 1605 Buffalo Road Gates, NY 14624 FRIDAYS: 10AM- 3:30PM |
| GREECE Mobile 152 Greece Ridge Center Dr Rochester, NY 14626 MON - FRI: 10 AM- 4:30PM | HENRIETTA BRANCH Suburban Plaza 2199 E. Henrietta Road MON – FRI: 8:30AM- 4:30PM | IRONDEQUOIT MOBILE OFFICE 545 Titus Avenue Rochester, NY 14617 MON – FRI: 8:30AM- 4:30PM | PITTSFORD MOBILE OFFICE Pittsford Town Hall 11 South Main Street Pittsford, NY 14534 FRI: 10AM- 3PM |



FACT SHEET: SOCIAL SECURITY CARD REQUEST

Please visit the Social Security website: <http://www.socialsecurity.gov/ss5doc> or call the Social Security National hotline or local branch for more options at the numbers listed below.



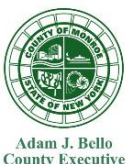
| | |
|---|---|
| <p>NATIONAL SOCIAL SECURITY CALL CENTER 1-800-772-1213</p> <p><i>This is an automated service. After selecting your language option, you will be prompted to speak: Simply say, "Operator" and you will be connected to the next available live representative to assist you.</i></p> <p>Live Representatives are available: 7:00AM- 7:00PM, Monday through Friday</p> | <p>LOCAL SOCIAL SECURITY CALL CENTER 1-866-964-2045</p> <p><i>This is an automated service. After selecting option 2, please select number 0 to be connected to the next available live representative to assist you.</i></p> <p>Live Representatives are available: 9:00AM- 4:00PM, Monday through Friday</p> |
|---|---|

STEP 1: Fill out Application form, which can be accessed online at: <http://www.ssa.gov/online/ss-5.pdf> or at your local Social Security office.

- *It's okay if you do not know your Social Security number. Simply bring your application in person to the Social Security office. Give your name and date of birth and you will be asked a few questions to verify your identity. Such as, "What is your mother's maiden name?" and/or "What is the address of your first residence?"*

STEP 2: Collect Required Documents

- If you are a U.S. Citizen applying for a replacement Social Security Card, you **must** give proof of identity. **Only 1 of the below documents is required:**
 - U.S. Passport,
 - U.S. Driver's License
 - U.S. State issued Non- Driver Identity Card
- If you are unable to bring one of the documents listed above, please bring at least one or more forms of the 2nd and 3rd level evidence (please see below)
 - 2nd Level Evidence
 - School Photo ID (**must be valid and not expired and have your name, photo and birth date displayed**)
 - Medicaid ID Card/ Insurance Card (**such as MVP or Blue Choice with name, photo and birth date**)



Adam J. Bello
County Executive



City of Rochester, NY
Lovely A. Warren, Mayor
Rochester City Council



- 3rd Level Evidence
 - School Record- **must be most current (with full name, birth date, name of school and student school ID #)**
 - Medical Record- **(from medical check-up or the emergency room with full name, birth date, medical record # and signature by doctor)**
- If you are not a U.S. Citizen applying for a Social Security Card, you **must** provide an unexpired foreign passport **AND** one of the following:
 - Permanent Resident Card (Green Card)
 - Arrival/ Departure Record
 - ***Ideally bring all paperwork stating why you are in the United States***

STEP 3: BRING/ MAIL APPLICATION AND COPIES OF DOCUMENTS TO LOCAL SOCIAL SECURITY OFFICE

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|--|--|
| <p>IN PERSON: Average processing time is 1-2 hours</p> <p>Processing time will be slower:</p> <ul style="list-style-type: none"> • The 1st week of every month • Monday and Friday of every week • Monday- Friday afternoons | <p>MAIL-IN: You should expect your Social Security Card at the earliest in 2 weeks</p> <p><i>**You <u>can not</u> complete an application by mail if you are applying for an <u>original Social Security Card</u></i></p> |
|--|--|

MAIL OR BRING DOCUMENTS TO EITHER LOCATIONS

| | |
|---|--|
| <p>SOCIAL SECURITY 200 E. Main Street 2nd Floor ROCHESTER, NY 14604</p> | <p>SOCIAL SECURITY 2ND FLOOR (KOHL'S PLAZA) 4050 W. RIDGE ROAD ROCHESTER, NY 14626</p> |
| <p>Offices have restricted hours due to COVID-19</p> | |

<https://faq.ssa.gov/en-us/Topic/article/KA-02017>

